

## Your Right to Cancel

You have the right to cancel this Contract without giving any reason within 14 days of the day following the date on which you receive the goods.

To exercise the right to cancel, you must inform us by emailing us on [sales@chaseplanthire.com](mailto:sales@chaseplanthire.com) of your decision to cancel this Contract or by sending a clear statement (e.g. a letter sent by post or e-mail). We will also accept cancellation's over the phone.

You may use the attached model cancellation form below, but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

## Effects of cancellation

If you cancel this Contract, we will reimburse to you all payments received from you.

We may make a deduction from the reimbursement for loss in value of any goods supplied, if the loss is the result of unnecessary handling by you. Please note that if you wish to return unwanted goods that have been delivered a charge will apply. This will be a charge for the hire period that you have had the goods as well as the delivery and collection fee.

We will make the reimbursement without undue delay, and not later than –

(a) 14 days after the day we receive back from you any goods supplied, or

(b) (if earlier) 14 days after the day you provide evidence that you have returned the goods, or

(c) if there were no goods supplied, 14 days after the day on which we are informed about your decision to cancel this contract.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

If you requested to begin the performance of services during the cancellation period, you shall pay us an amount which is in proportion to what has been performed until you have communicated us your cancellation of this contract, in comparison with the full coverage of the contract. e.g the delivery charge, an amount for the period of time that you have hired the equipment until cancellation and the collection charge and fuel used charge.

## Cancellation Form

To: Chase Plant Hire Limited, 87 High St, Chasetown, WS7 3XQ  
01543 672730; email [sales@chaseplanthire.com](mailto:sales@chaseplanthire.com)

We hereby give notice that we cancel our contract [\*of sale of the following goods / \*for the supply of the following service] and accept that Chase Plant Hire Limited may withhold part or all of the due refund in order to pay for services already provided until the point of cancellation.

[\*] Delete as appropriate.

Name of Consumer(s):	
Address of Consumers(s):	
Contract Number:	
Ordered On:	
Received On:	
Signature:	
Date	